



## **Major Appliance Limited Warranty**

**ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.**

Please have the following information available when you call the Customer eXperience Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

# Major Appliance Limited Warranty

Before contacting us to arrange service, some questions can be addressed without service. Please visit the "Troubleshooting" section at <https://www.maytag.com/owners> for Troubleshooting help. In Canada, visit <https://www.maytag.ca/owners>.

## HOW TO MAKE A CLAIM

All warranty service is provided exclusively by our authorized Maytag Service Providers. For service, contact the Maytag Customer eXperience Center. In the U.S.A., call 1-800-688-9900. In Canada, call 1-800-807-6777. If outside the 50 United States or Canada, contact your authorized Maytag dealer to determine whether another warranty applies.

## WHAT IS COVERED

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased:

**ONE (1) YEAR FROM THE DATE OF ORIGINAL PURCHASE (PARTS AND LABOR INCLUDED):** Maytag brand of Whirlpool Corporation or Whirlpool Canada, LP (hereafter "Maytag") will pay for factory-specified replacement parts and labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion, replace the product. In the event of product replacement, your appliance will be warranted for remaining term of the original unit's warranty period.

**YEARS TWO (2) THROUGH TEN (10) FROM DATE OF ORIGINAL PURCHASE (CERTAIN COMPONENT PARTS ONLY - LABOR NOT INCLUDED):** Maytag will pay for factory-specified replacement parts for the component parts listed below to correct non-cosmetic defects in materials or workmanship in these parts that prevent function of this major appliance and that existed when this major appliance was purchased:

<b>Dishwasher</b> Lower, Upper and Third Level (where applicable) Wire Racks (excludes cup shelves, silverware basket, and third rack trays) Chopper Blade Stainless Steel Tub and Inner Door Liner		<b>Electric Freestanding Range</b> Glass-Ceramic Cooktop (if due to thermal breakage) Electric Surface Elements Electric Bake/Broil Elements (Excludes Convection Element) Cavity (Rust through and Broken Welds Only)	
<b>Electric Cooktop</b> Glass-Ceramic Cooktop (if due to thermal breakage) Electric Surface Elements	<b>Gas Cooktop</b> Burner Grates Gas Surface Burners	<b>Gas Freestanding Range</b> Burner Grates Gas Surface Burners Gas Bake/Broil Elements (Excludes Convection Element) Cavity (Rust through and Broken Welds only)	<b>Built-In Oven</b> Electric Bake/Broil (Excludes Convection Element) Cavity (Rust through and Broken Welds Only)
<b>Washing Machine</b> Drive Motor (Stator and Rotor Only) Wash Basket (Side Walls Only)	<b>Dryer</b> Drive Motor Drum (Side Walls Only)	<b>Refrigerator</b> Compressor	

See next page for What is Not Covered by this Limited Warranty.

## **WHAT IS NOT COVERED**

1. Commercial, non-residential or multiple family use or use inconsistent with the product instructions and manuals.
2. In-home instruction on how to use your product.
3. Repair to correct improper maintenance, installation not in accordance with installation instructions or electrical or plumbing codes, or repair of household electrical or plumbing systems.
4. Consumable parts (e.g., light bulbs, batteries, air or water filters, preservation solutions, etc).
5. Defects or damage resulting from accident, misuse, abuse, alteration, fire, floods, acts of God, improper installation, or use with non-genuine Maytag parts or accessories.
6. Repairs to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
7. Cosmetic damage (e.g., scratches, dents, chips, and other damage to appliance finishes), unless such damage results from defects in materials and workmanship and is reported to Maytag within 30 days from date of purchase.
8. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments (e.g., high salt concentrations, high moisture or humidity or exposure to chemicals).
9. Product pick-up or delivery. This warranty is for in-home repair.
10. Travel or transportation expenses for service in remote locations where an authorized Maytag servicer is not available.
11. Repair, removal or reinstallation of inaccessible appliances or built-in fixtures (e.g., trim, decorative panels, flooring, cabinetry, islands, countertops, drywall) that interfere with servicing, removal or replacement of the product.
12. Appliances with original, factory installed model/serial numbers removed, altered or not easily determined.
13. Conversion of your product from natural gas or propane gas or reversal of appliance doors.
14. Incidental or consequential damages (e.g., loss of food or medicine) resulting from appliance breakdown.

## **DISCLAIMER OF IMPLIED WARRANTIES**

Implied warranties, including any implied warranty of merchantability or implied warranty of fitness for a particular purpose, are limited to ten years or the shortest period allowed by law. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you.

## **HOW STATE LAW APPLIES**

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

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